



# Ovo energy fit meter payments

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OVO Energy Ltd.2009,Bristol,OVO Energy?OVO Energy???

Updated on 15/07/2024 by Bradley\_OVO:

Hi everyone and thanks to each and every customer that has shared their experience on this thread.

I've seen some customers here call out a delay in their payment. I've been advised that there's a few different reasons why this might happen, such as missing a requested meter photo. I know some people have called out sending in photos and not getting a reply. I'm passing on this as feedback and I know the team are working flat out to get to everyone as soon as possible.

Alternatively, you can speak to our Team by calling 0330 102 7421.

Can't log in? Use this link to activate your account:

<https://account-activation.ovoenergy /confirm-email?>

You're able to submit any FiT or SEG generation / export reading directly with OVO's support team, who can add it to an internal form and send it to the right team.

I'm sorry that you've had difficulty getting through to us. We're working as hard as we can to get to everyone and we thank you for your patience.

I have just received the latest statement regarding solar generation. The reading shown on the statement is not what my records show. The statement reading is much higher than my records show, which means the statement value is approx 67% less than I would expect.

I have just been moved from SSE to OVO and there has been total chaos in the transfer, with conflicting information from SSE & OVO, neither team prepared to solve problems, etc.

Has anyone else experienced this type of issue?

Contact us for free full report

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