



# Ovo energy your log

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Understand your home's energy use. Send us your meter readings. View bills at a ...

OVO Energy Ltd.2009,Bristol,OVO Energy?OVO Energy???

Step 1: Enter your email address

Click here then enter your email address and click Submit.

That's it. You've got access to your online account. It's easy to use wherever you are, on your computer, laptop, tablet or smartphone.

A few days after you've signed up to OVO, we'll send you all your account details, including your account number. Your account number is made up of 7 digits. You'll find it on any bills, letters, or emails you get from us, and in your online account.

On your account homepage, click Profile in the top right corner. You'll be taken to a screen where you can see all your account information. Under the heading Your Account Details, click the button that says Edit Account Details. You'll then be able to change your email.

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Unfortunately, you can't change the address that your electricity and/or gas supply is linked to via your online account. If you need your bills and other letters sent to a different address, you'll need to get in touch by calling us or emailing us.

It's easy to submit meter readings in your OVO Energy account. Once you've logged in, you should see a button that says Submit my meter reading on the bottom right of your homepage. You could also click Meter readings in the left hand navigation bar. Then follow the instructions on screen to submit your reading.

For more help, read our complete guide to reading your gas and electricity meter.

Find out if you can get a refund by going to the Payments page, then scrolling down to where it says Refunds. Here, you'll find a button to click that says Apply for a refund.

Contact us for free full report



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WhatsApp: 8613816583346

