



Power outages abu dhabi

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What to do in case of a power or water supply failure? Find out how to report power and water supply failure to the respective authorities.

Abu Dhabi Distribution Company has a round-the-clock call center to respond to electricity-related issues on 8002332. Customers can communicate via chat service too.

Abu Dhabi Distribution Company has launched an interactive outage map that is updated every 15 minutes to provide customer with outage information for a specified area.

Dubai Electricity and Water Authority (DEWA) has launched a round-the-clock contact centre to serve customers at any time of the day on the following number: +971-4-601-9999.

Etihad Water and Electricity provides electricity/water emergency service to enable customer to report failures or accidents whether personal or public.

Customers can report failures and accidents through Customer Services Centres or Etihad WE website or its app "Etihad WE" available on App store and Google play.

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Unstable weather has affected many UAE residents across the country. The extreme weather shocked many with its magnitude and impact, including hailstones, lighting strikes, huge thunderstorms and flooding.

In Abu Dhabi and Dubai, many buildings and neighbourhoods experienced a stoppage in electricity and water supply.

Specifically in Abu Dhabi island and in the Muroor Area, shops and buildings had no electricity for more than an hour as a result of the strong winds and the heavy rainstorm that shook many windows.

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