



# Southern california edison scam

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Beware of Scams - We do not have a disconnection department and an SCE ...

We're committed to protecting your private account information.

We use industry standard data protection technology to protect from external threats. We do not sell, or provide your information to unaffiliated third parties, except in limited circumstances described in the Privacy Notice on SCE . Your bill contains personal information such as your account number, address, energy usage and billed amount. This information, if not protected from unauthorized individuals, could be used by scammers to access your SCE My Account or impersonate YOU.

Caller ID Spoofing is a practice in which a caller deliberately falsifies the information on your caller ID display to disguise their identity.

Recently, there has been an increase in caller ID "spoofing" whereby third parties use SCE's phone numbers to lead people to believe that the calls are coming from us. In many cases, the "spoofers" misrepresent themselves as SCE employees or partners.

A scammer calls you to make a payment or you will be disconnected, and they stress the urgency and discourage you from verifying with others.

Scammers are looking at recent home listings and calling the Realtor to inform them that the electricity at the home will be disconnected and to inform the seller to call a number to schedule a payment to the scammers.

Use only trusted websites. A new scam using a fake utility website targeting customers searching on the internet about how to connect their new electricity service is on the rise. You should look for sce in the URL portion of the webpage to ensure the correct website is being used.

The customer is sent a barcode via text or email and told to send money through the barcode.

In an era where technology is advancing rapidly, unfortunately, so are the tactics of scammers.

Homeowners and small businesses are particularly vulnerable since fraudsters tend to target these electric utility customers.

So far this year, nearly 1,300 reports have been received from customers targeted by scammers impersonating Southern California Edison. Collectively, they have been swindled out of about \$170,000 in fraudulent payments, with the average customer losing \$170.



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